

## **Manage Strategically Performance Targets and Indicators**

**Target 1MS1: NASA will increase the safety of its infrastructure and workforce with facilities safety improvements, reduced environmental hazards, increased physical security, and enhanced safety awareness among its employees.**

- Per President Clinton's direction under the Federal Worker 2000 Presidential Initiative, reduce the overall occurrence of injuries (due to occupational injury or illness) by 3% per year from the FY 97 baseline to 1.15 occurrences per 100 workers
- Award of construction contract(s) for **all** identified critical facilities safety requirements as specified in the Agency Annual Construction Program.
- Award/modification of all planned contracts for physical security upgrades to NASA's Minimum Essential Infrastructure defined in the NASA Critical Infrastructure Plan.
- Reduced incidences of environmental mishaps or non-compliance from the FY2000 baseline year by 5%.
- Exceeding the FY 99 baseline for NASA's aggregate safety Performance Evaluation Profile (PEP).

**Target 1MS2: Continue to take advantage of opportunities for improved contract management by maintaining a high proportion of Performance Based Contracts (PBC's), and maintain significant contractor involvement in NASA programs of small businesses, minority institutions, and minority and women owned businesses.**

- Maintaining PBC obligations at 80% of funds available for PBC's (funds available exclude grants, cooperative agreements, actions under \$100,000, SBIR, STTR, FFRDC's, intragovernmental agreements, and contracts with foreign governments or international organizations)
- Achieving at least an 8% goal for annual funding to small disadvantaged businesses (includes funding for prime and subcontracts awarded to programs supporting small disadvantaged businesses, historically Black Colleges and Universities, and other minority institutions, and women-owned small businesses)

**Target 1MS3: Renew Agency's management systems, facilities, and human resources through updated use of automated systems, facilities revitalization, and personnel training.**

- Cost at least 75% of the resources authority available to cost during the fiscal year.
- Completing installation of the Budget and Core Accounting Integrated financial Management System at NASA's remaining field locations.
- Maintain a diverse NASA workforce wherever women, minorities, and persons with disabilities are represented at levels equal to or greater than their FY99 levels, with a target of increasing representation of minorities by at least one percent per year, women by at least one percent per year, and persons with disabilities by at least .5 percent per year.
- Increasing training opportunities in technology-based learning by 10%
- Increasing by 20% employee use of technology-based learning opportunities.
- Using FY 01 budgeted funds for awarding construction contracts toward reducing the Agency's estimated \$1.4B facilities revitalization needs.

- Implement 60% of the identified Environmental Compliance and Restoration projects to reduce and manage the Agency's \$1.1B future unfunded environmental liability .

**Target 1MS4: Improve IT infrastructure service delivery to provide increased capability and efficiency while maintaining a customer rating of "satisfactory," and enhance IT security through reduction of system vulnerabilities across all NASA centers, emphasizing IT security awareness training for all NASA personnel.**

- Improve IT infrastructure service delivery to provide increased capability and efficiency while maintaining a customer rating of "satisfactory" and holding costs per resource unit to the FY 98 baseline. (Note: Measurements are of processing capability in millions of instructions per second, bits of information processed per second, the per second cost of the preceding capacity, and customer feedback ratings on service requests as well as annual surveys of principal users.)
- (b) Enhance IT security through reduction of system vulnerabilities across all NASA Centers and through emphasis on IT security awareness training for all NASA personnel.